INFORMATION TO ASK EVERY PATIENT WHEN BOOKING AN APPT. OR CONFIRMING AN APPT. OR ARRIVING AT THE OFFICE

**Patients and anyone visiting the office (reps, etc) should be asked about:**

**1. Symptoms (fever, and/or new onset of cough, difficulty breathing, headache, sore throat, runny nose, or diarrhea).**

**2. Any history of travel outside of Canada within the 2 weeks prior to their appointment date.**

**IF YES TO EITHER 1 or 2, do not come to the office. Cancel or reschedule the appointment.**

**Tell anyone who says YES to Question 1 that they can contact Telehealth Ontario at 1-866-797-0000 or their local public health unit if they are experiencing symptoms of the 2019 novel coronavirus.**

A probable case of COVID-19 is:

A person with a fever (over 38 degrees Celsius) and/or onset of (or worsening of chronic) cough AND any of the following within 14 days prior to onset of illness:

* Travel anywhere outside Canada or
* Close contact with a confirmed or probable case of COVID-19 or
* Close contact with a person with acute respiratory illness who has been anywhere outside of Canada