

INFOBulletin

Keeping health care providers informed of payment, policy or program changes

To: Physicians, Hospitals, Clinics and Laboratories

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Re: Medical Claims Electronic Data Transfer Web Page Launch

The ministry is pleased to announce the launch of the new Medical Claims Electronic Data Transfer (MC EDT) web page, effective October 1, 2012. The web page is the first of two services that will allow secure transmission of OHIP medical claims and payment reports over the Internet.

The MC EDT web page is designed for 'manual' upload of claim submissions and download of reports such as Remittance Advice and Error Reports. An automated MC EDT web service will be available in the spring of 2013 for use with software that 'automatically' uploads claims and downloads reports. Please contact your software vendor to confirm which MC EDT access method will work with your billing software.

Minimum Technical Standards for the MC EDT Web Page

In order to use the MC EDT web page and safeguard the personal health information contained in the files, you must meet the minimum Operating System/Web Browser requirements.

Current Minimum Standard

- Windows XP
- Internet Explorer 7.0
- Firefox 3.0
- Google Chrome 6.0
- Mac OS 9.0
- Firefox 3.0
- Google Chrome 6.0
- Safari 4.0.3

Current Recommended Standard

- Windows 7
- Internet Explorer 8.0
- Firefox 8.0
- Google Chrome 6.0
- Mac OS X (Lion)
- Firefox 8.0
- Google Chrome 6.0
- Safari 5.0

The web page is not intended for use with automated programs or ‘scripts’. Attempts to automate web page functions are strongly discouraged since the user interface is subject to change without notice. The ministry will not support applications that are sensitive to the layout of MC EDT web page screens.

Minimum technical requirements for the web service will be determined by your software vendor’s product specifications.

Health care providers who currently submit medical claims on diskette will be required to migrate to the MC EDT web page. Letters will be sent to diskette users beginning in September 2012 that will provide information on migration deadlines and how to complete the registration.

Diskettes will not be accepted after February 18, 2013.

Health Care Providers who use the current EDT service will be required to migrate to the new service beginning with the launch of the web service in 2013 however anyone who wishes to use the MC EDT web page can start using the service after October 1, 2012. If you wish to use the web page please contact the Service Support Contact Centre at 1 800-262-6524 and we will send you the information required to register.

All current EDT users must migrate to the new MC EDT web service no later than February 2014.

MC EDT Reference Manual

The ministry will be publishing a new MC EDT Reference Manual which contains detailed, step-by-step instructions and Frequently Asked Questions to assist health care providers to register for the new service and use the web page functions. The manual will be available starting September 14, 2012 at the following link:

www.health.gov.on.ca/english/providers/pub/pub_menus/pub_ohip.html

Registration

The ministry has partnered with the Ministry of Government Services to use GO Secure as the identity management service for user authentication. This new online registration service will provide you with the means to set up a user account, designate access to administrative staff or other third party agents to submit claims and download reports on your behalf and reset or change your password. The ministry anticipates that future e-business services will also use GO Secure for identity management resulting in a single UserID and password to access multiple ministry services.

A GO Secure account is required for any health care provider with an OHIP billing number that actively submits claims. In the case of group billing numbers a member of the group will be required to establish the group account and designate access as required. If you are a member of a group and do not submit solo billings or receive a solo Remittance Advice and do not require access to the group Remittance Advice or other group reports you do not need to establish a GO Secure account for yourself.

In order to complete the registration process you will require confidential identifiers that will be mailed to you by the ministry. Beginning in the spring of 2013, the ministry will be phasing the roll out of the MC EDT service over several months and you may not receive a letter immediately. If you are ready to begin using the new MC EDT service and have not received a letter contact the Service Support Contact Centre at 1 800-262-6524.

If you have any questions or need additional information please refer to the MC EDT Reference Manual. If you cannot locate the information required please contact the Service Support Contact Center at 1 800-262-6524.